

What is it?

Team Backup is a service that allows you to back up your business critical data to our hosted, industrial strength IBM infrastructure.

- Our incremental backup technology, backed by IBM's leading enterprise-grade Tivoli® software means you only transmit what you've changed, but a full restorable copy of your data is always available.
- What's more, as standard, we keep 180 days or 2
 previous versions (more if you want it) of your data (even
 deleted files) to give you peace of mind about recovery.

How Does it Work?

- Choose what you'd like to backup
- You choose a TBU plan that suits you
- Choose an encryption key if you want your data encrypted
- An initial backup is taken either over the internet or via our portable backup server that we bring to your site, backup your files then transport to our servers for transfer.
- Our client software then takes incremental backups and transmits them to our server at an interval you choose (usually daily but we can even backup every hour if you'd like)
- If you need to restore you can choose to do it over the
 internet or if there's a lot to restore you might choose to
 have us send you a USB key, disk or bring our portable
 backup server to your place.

Who Should Use It?

- Anyone who needs secure (we use leading industry standard AES encryption) off-site storage for their backups
- Anyone who is sick of the cost and hassle of sending tapes off-site

Your data stays in Australia hosted on industrial strength IBM equipment



Benefits:

- Secure, reliable industrial strength service all based on IBM hardware and software
- Experienced, dedicated support
- Assistance with setting up your backups, ensuring you get the result you want
- Easy restores, with access to experts if you need them
- Flexible plans, flexible backup strategies and retention periods.
- Great reporting and alerts.
- Free quarterly storage trend report.
- TBU approaches backup by looking first at what you may need to recover. After all, that's why you're backing up in the first place, right?



About Team Backup

Team Backup is a subsidiary of Team Computing Australia - an IT solutions and managed services provider and IBM Premier Business Partner for 25 years with experience in IT infrastructure services, networks, systems, software and security, as well as Cloud, data centre, outsourcing, facilities management and managed services. We support a variety of technologies from PCs all the way up to mainframe-class systems.

Core Competencies:

- Product/application/bespoke software development
- · Application hosting and consulting
- Systems consultancy, product sales, upgrades and hosting including:
 - IBM Power Systems, System x, Bladecenter, PureSystems,
 - Other windows or Linux servers, PCs & laptops
- Storage consultancy, product sales and hosting
- Outsourcing and managed services
- Consultancy
- Mobile integration
- Web development, integration and hosting
- Architecture and product sales
- Network consultancy, product sales, and network outsourcing
- High Availability and Disaster Recovery consulting and implementation
- B2B and EDI design, consulting, programming and implementation
- Application modernisation

Certifications:

- IBM Premier Business Partner
- VMware Professional Partner
- Lotus Notes / Domino Partner
- Certified Vision Solution's iTera HA Partner
- Microsoft Business Partner
- Zend PHP Partner

Consulting:

- Telecommunications
- Security
- Lotus Notes
- System Design
- DBA
- Architecture
- Business Continuity
- Operating Systems Management
- High Availability and Disaster Recovery

Development (languages supported):

- Synon (Alfusion:2e)
- RPG
- .Net
- PHP
- HTML
- Java
- VB
- C, C#
- VBScript
- ASP / ASP.Net
- WebSphere





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