



SMS Communicator...

...SMS communication via AS/400

SMS Communicator is a BlueSeries module that handles SMS communication via AS/400 (iSeries / i5)

Important messages like new appointments or change in address or time can be send as SMS

The original SMS message and reply are saved in the system logfile

With SMS Communicator you are able to send an SMS message to one or more recipients via AS/400 (iSeries / i5). The message can be send manually from a PC-Client or a 5250 monitor, or it can be send from a program via an API.

SMS replies and incoming SMS can be read on a PC-Client or a 5250 monitor, or they can be routed to an e-mail address.

Incoming SMS messages can automatically start a program or return an answer from the AS/400 (iSeries /i5).

SMS Communicator is fully scalable, which means that the system can handle up to 6.000.000 SMS per month.

In the following you will find a few examples on how SMS Communicator can be used in the daily workflow.

Fleet control

Important messages like time or address changes can be send to the driven via SMS and the driver can reply to the message to ensure that the message is received and understood.

The original SMS message and the reply are saved in the system logfile.



Customer Service

The pick-up time for a car, which is in for service is automatically send to the customer as soon as the car is marked ready in the system.

Price on special repairs or offerings on e.g. new tires is also send to the customer on SMS. The offer is send to the customer, who can reply yes or no to the message. The dialogue is logged on the AS/400 (iSeries / i5) and the possibility for miscommunication is reduced significant.

Integration to the ERP system

In most transport companies, the invoice is not printed before a signed delivery note is received in the bookkeeping department. However large distances between the driver and the office often means that the delivery notes only reach the bookkeeping department several days after the actual delivery.

SMS Communicator speed up the process.

As soon as the delivery is made and the driver has a signed delivery note, he sends an SMS with the order number to the AS/400 (iSeries / i5) in the office. Via an API the SMS is "caught" by the bookkeeping system and this "trigger" that an invoice is printed.

